

QUALITY TRANSIT COORDINATION PLAN

FY2024

The goal of Quality Transit is to offer transportation services to all residents of Sheridan County, including seniors, non-seniors, Veterans and people with disabilities. The purpose is to enrich the lives of the citizens of our county by providing them with free and reliable transportation thereby increasing their independence, and assist them in meeting their medical needs. Transportation both public and private is crucial to a community large or small and is an essential part of the quality of life for the residents of Sheridan County. We provide Demand Response and Door to Door service to our passengers.

Transit Advisory Council meetings are typically scheduled quarterly and are held to ensure Quality Transit meets the needs of the community. People from various segments in the community including the Council on Aging, Pioneer Manor, LaCasa, Sheridan Memorial Hospital Association and American Legion to coordinate our services to better serve the residents of their facilities.

Quality Transit operates Monday through Friday from 7:30 am to 4:00 pm. All rides within Sheridan County are free and are made possible by the 5311 TransAde grant, donations and contributions from local business and citizens.

We offer out of town rides to passengers from Antelope, Medicine Lake, Outlook, and Westby, Montana upon request. We provide this service to the residents of that area for the purpose of seeking medical care, dental care, Veteran's appointments and shopping for groceries and other needs. Many of the passengers also use this time to visit with family and friends.

We also transport passengers from our area to Williston, ND; Sidney, MT; and Scobey, MT. This service is provided so the passengers can seek eye care and medical care including day surgeries, dialysis, chemotherapy, treatment by specialists, eye surgeries and dental care. Sheridan County currently has limited medical care and dental care and no eye care provider. To provide transportation services to the area residents we make every effort to be flexible in our scheduling. The charge for out-of-town trips to Williston, ND and Sidney, MT is \$40.00 per passenger and the charge for trips to Scobey, MT is \$25.00 per passenger.

The Quality Transit fleet consists of 8 vehicles. We have 4 buses with lifts that meet ADA requirements and 4 Mini Vans which are used to provide fuel efficient transportation.

The 5311 Grant made available by the Federal Transportation Administration, and the TransADE Grant from the Montana Department of Transportation along with funding from Sheridan County the Older American's Act are an important part of our funding resources. Without their assistance we would be unable to provide this valuable service to Sheridan County residents.

Approved by Board of Directors on 2/14/2023